



# COVID-19 Technology Response System

## Weekly Update

December 18, 2020

Welcome to the Weekly Update for the COVID-19 Technology Response System.

The Department of Health and Senior Services (DHSS) offers a comprehensive and interoperable suite of software to empower public health agencies and give them all the tools they need to respond to COVID-19.

Each week we will provide information about new features, resources, upcoming releases, and other important information about the three tools that make up the Technology Response System: Electronic COVID-19 Case Reporting, EpiTrax and MO ACTS.

Check out the intranet sites here:

- [Electronic COVID-19 Case Reporting](#)
- [EpiTrax](#)
- [MO ACTS](#)

### Question of the Week:

#### **Remind me, how do I associate cases with an outbreak?**

When an outbreak occurs, any associated cases must be assigned to an outbreak ID in EpiTrax. To do this, the LHD should request an outbreak ID from DHSS by emailing [covid.outbreak.notifications@health.mo.gov](mailto:covid.outbreak.notifications@health.mo.gov). Once that is obtained, the LHD will add any associated cases by going to the Administrative tab, and navigating to the "Case / Outbreak" section, entering "Yes" for Outbreak Associated and the "Outbreak Name".

For additional Details on Outbreaks, including reporting and editing, you can reference our [EpiTrax User Guide](#), specifically pages 86-91.

### **Weekly MO ACTS / EpiTrax Seminars 12/24 & 12/31: Cancelled**

We are hoping that everyone is able to step away from the office for a much deserved Winter Break. For that reason, we will be cancelling the weekly seminars on Thursday the 24<sup>th</sup> and 31<sup>st</sup>. Wishing you all a safe and healthy Holiday Season.

## EpiTrax and MO ACTS Trainings:

### The Show Must Go On!

While we know many of our State of Missouri friends and family will be taking time off over the coming weeks, unfortunately the Pandemic won't be taking the same hiatus. To continuously support you and your teams, we will be hosting a subset of our regularly scheduled trainings as noted below. And don't forget – the Help Desk is always available to support you and your teams!

- EpiTrax Training
  - 12/23: 9-10 am
  - 12/30: 9-10 am
- MO ACTS Training:
  - 12/23: 2-4 pm
  - 12/30: 2-4 pm
- EpiTrax / MO ACTS Office Hours:
  - 12/22: 4:30 – 5:30 pm
  - 12/29: 4:30 – 5:30 pm

You can register for any of the above trainings by viewing the calendar on our [EpiTrax](#) and [MO ACTS](#) intranet sites.

Looking for more info? The respective [EpiTrax](#) and [MO ACTS](#) sites have a wealth of self-paced trainings and user guides to support your learning journey!

### EpiTrax Performance:

Thank you to all who shared your concerns about slow/glitchy EpiTrax performance this week. Our tech team is working hard to increase the amount of horsepower to the system with the goal of improving performance—late Tuesday, two additional servers were added to help balance the amount of bandwidth in EpiTrax.

Did you know? that EpiTrax is averaging more than 30,000 labs ingested each day? This is a ten-fold increase from the 3,000 averaged during the summer. Thanks for your hard work—please continue to report any performance issues to [epitrax@health.mo.gov](mailto:epitrax@health.mo.gov).